

Customer Pick Up

Objectives

The Jaybro Group will:

- Provide quality products, fast delivery and superior service at all levels, which consistently exceed the expectations of our clients.
- Continuously improve our Quality system to meet the changes in our customers and the business.
- Provide support and resources to our workers so they may meet their Quality responsibilities.

Customer Responsibilities – Pick up Orders only

- Customer pick up trading hours are 6:30am to 17:00pm, Monday to Friday.
- Customer pick up trading hours at Jaybro Saint Mary's are 6:30am to 14:30pm, Monday to Friday.
- Please contact Jaybro on 1300 885 364 for pick up outside of these hours.
- Orders placed at Jaybro trade counter may take upto 45 minutes to complete.
- For pickup of orders, please ensure the correct vehicle size is used.
- Jaybro Group recommend customers to use these vehicle types.

Description	Size Guide	Weight
Car	Front Seat of Car	<25KG
Station Wagon	1.0x0.5x0.5M	26-125KG
Ute	2.4x1.2x2.0M	1000KG & upto 2 pallets
2 Tonne	3.6x2.0x2.0M	2000KG & upto 3 pallets
4 Tonne	4.2x2.4x2.2M	4000KG & upto 6 pallets
8 Tonne	6.0x2.4x2.4M	8000KG & upto 10 pallets

Please use as a guideline only, for full load restraint specifications refer to National Heavy Vehicle Regulator website.

Loading the Vehicle

Vehicle Stability	Load Restraint
	
	
	
	